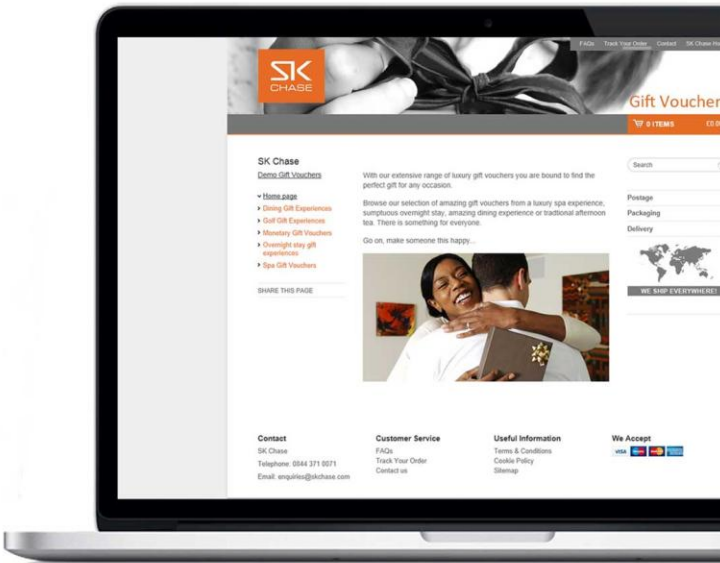


New gift voucher front end and checkout



Your guide to the changes

Welcome,

We're delighted to let you know that your gift voucher website is about to change.

We have built a new gift voucher front end and checkout, which is visually more appealing and has been designed to make it easier for voucher buyers and hotel staff processing voucher orders to find what they are looking for with ease and complete a successful transaction.

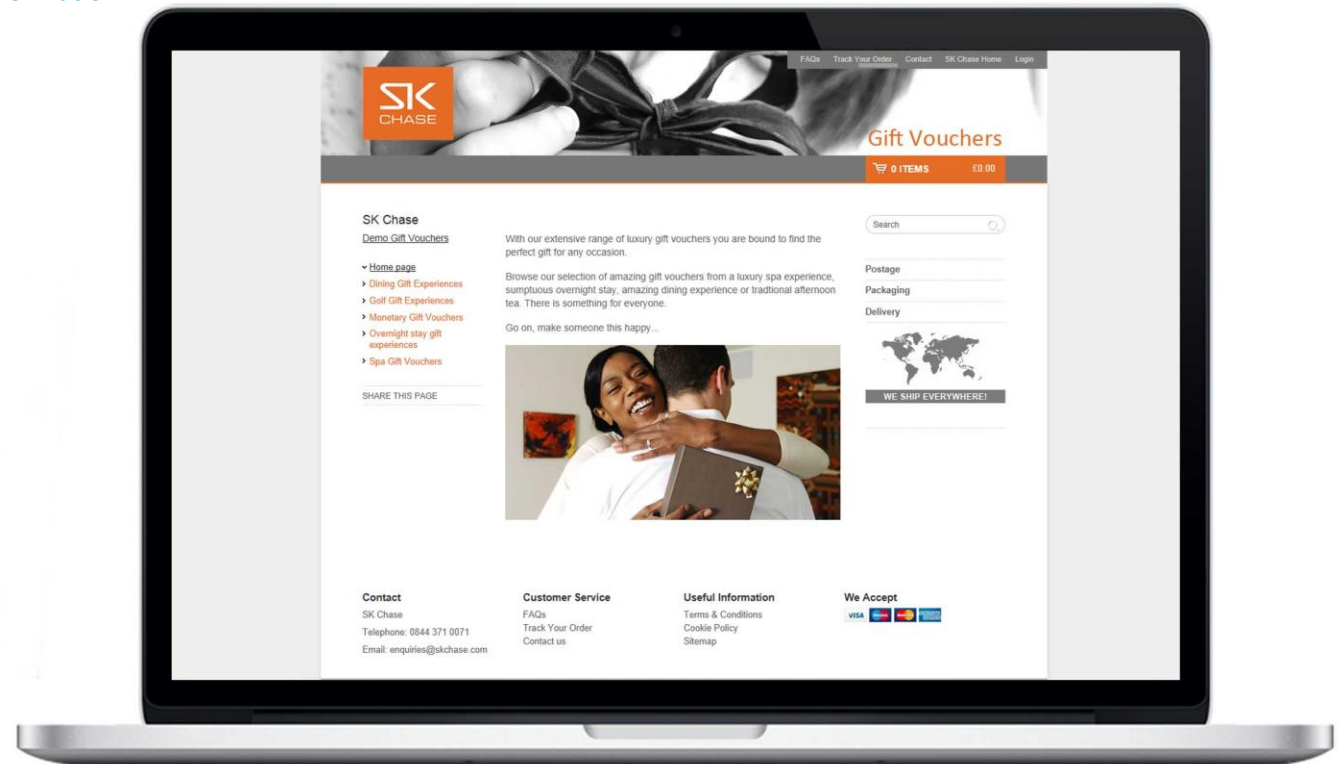
We hope you find your way about your gift voucher website without any difficulty and in order to make the transition to the new design as seamless as possible for you, this PDF highlights the main differences you will see.



New front end – what's changed?

The design and functionality of your gift voucher front end has changed and we'd like to highlight five key changes to you:

1. Login position
2. Search box
3. Postage, packaging & delivery information
4. Shopping basket
5. Recently viewed gift vouchers



1. Login

The login link is now placed at the top right corner. Once you have logged on, you'll automatically go to your voucher homepage. Should you wish to access your gift voucher management system (where you can access gift manager, catalogue manager and reports) click onto the 'Admin' link, which will also show in the top right corner once you have logged on.

FAQs Track Your Order Contact SK Chase Home Login

SK CHASE

Gift Vouchers

0 ITEMS £0.00

SK Chase

[Demo Gift Vouchers](#)

- Home page
- Dining Gift Experiences
- Golf Gift Experiences
- Monetary Gift Vouchers
- Overnight stay gift experiences
- Spa Gift Vouchers

SHARE THIS PAGE

With our extensive range of luxury gift vouchers you are bound to find the perfect gift for any occasion.

Browse our selection of amazing gift vouchers from a luxury spa experience, sumptuous overnight stay, amazing dining experience or traditional afternoon tea. There is something for everyone.

Go on, make someone this happy...

Search

Postage

Packaging

Delivery

WE SHIP EVERYWHERE!

Contact
SK Chase
Telephone: 0844 371 0071
Email: enquiries@skchase.com

Customer Service
FAQs
Track Your Order
Contact us

Useful Information
Terms & Conditions
Cookie Policy
Sitemap

We Accept
VISA American Express Mastercard

← Login here

Gift Vouchers

0 ITEMS £0.00

Search 

Postage

Packaging

Delivery



WE SHIP EVERYWHERE!

...ge of luxury gift vouchers you are bound to find the
...asion.

...of amazing gift vouchers from a luxury spa experience,
...stay, amazing dining experience or traditional afternoon
...g for everyone.

...e this happy...



2. Search box

If you know what type of voucher you'd like , you can use the search box: this will search for any voucher titles containing your search term. It will show these in a drop down list below the search box, or you can click on the magnifying glass icon in the search box to bring up the search results in their own page.

3. Postage, Packaging & Delivery Information

This information is now much more visible to your buyers;

- the postage tab details the different postage options and prices available
- the packaging tab shows an image of your gift voucher stationery (if available)
- the delivery tab explains our despatch standards (or yours if you print and post your own vouchers).

Useful Information

- Terms & Conditions
- Cookie Policy
- Sitemap

We Accept



Gift Vouchers

🛒 1 ITEM £85.00

2 Course Dinner for Two £85.00

🗑️ 🔄

Total £85.00

CHECKOUT

VIEW BASKET

4. Shopping basket

When a voucher is added to an order the shopping basket will update and 'open'. It will close after a few seconds and can be opened again by clicking onto it. When the voucher (s) are displayed you are able to duplicate or remove vouchers, view the basket as a separate page or continue to the checkout.

...age of luxury gift vouchers you are bound to find the ...asion.
...of amazing gift vouchers from a luxury spa experience, ...stay, amazing dining experience or traditional afternoon ...ing for everyone.
...e this happy...



WE SHIP EVERYWHERE!

5. Recently viewed

Any vouchers you have recently viewed can be seen here, making it easier for you to find and view vouchers that you have just looked at.

- Recently viewed
-
- Family Sunday Lunch - £132.00
-
- Golf Academy - 1 Hour Lesson - £95.00
-
- Refresh Day Spa Ritual - £120.00
-

Let's move onto the checkout

The checkout has been simplified: it's clearer, more intuitive, and simplified, going from 7 steps to 3, making it much easier to buy a voucher.

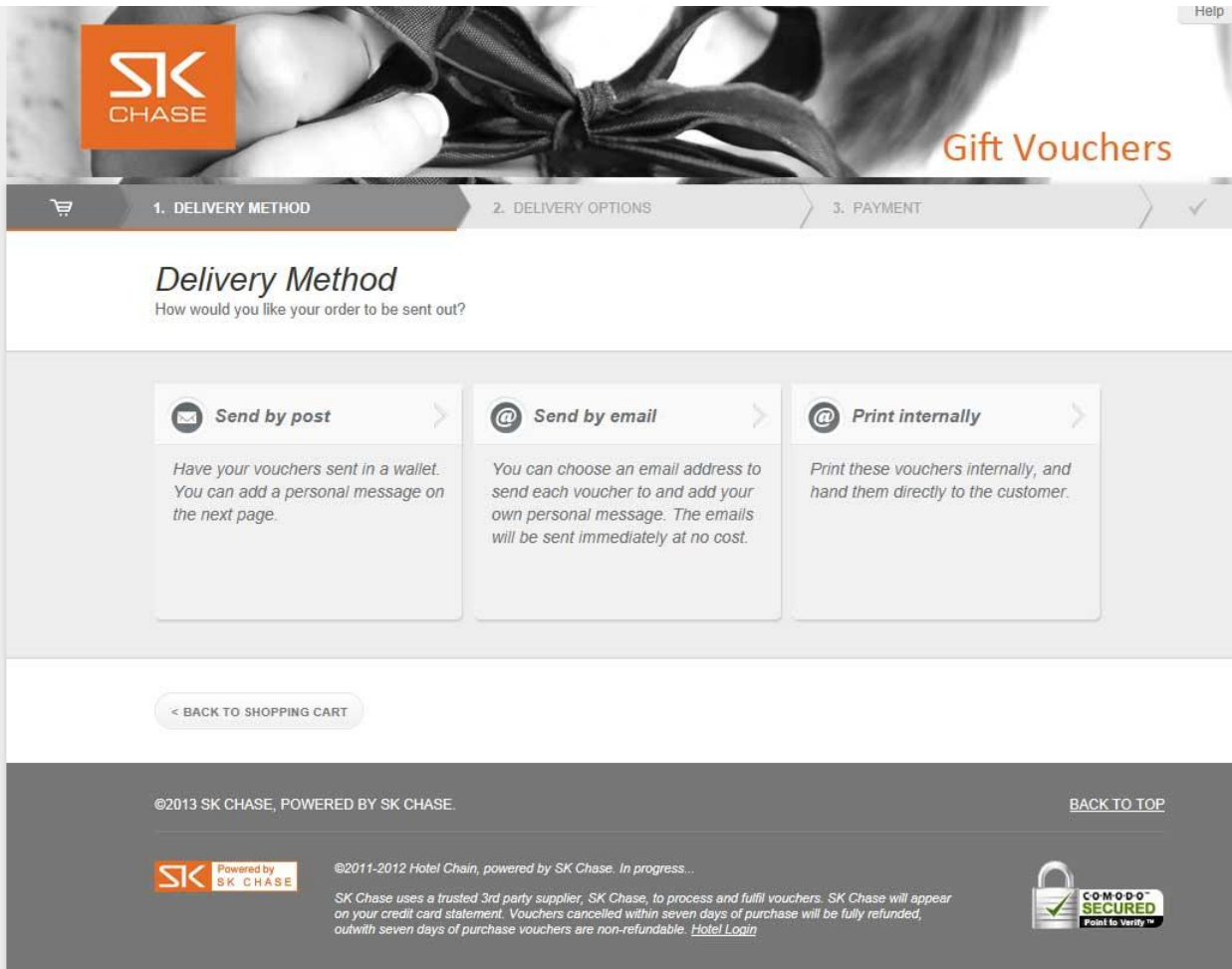
Key changes are:

1. Delivery method is now the first step
2. Delivery options
3. Payment



1. Delivery Method

The first option to select in the checkout is the delivery method: simply click onto 'Send by post', 'Send by email' or 'Print internally'. If your hotel does not allow a particular delivery method, it will not appear. 'Quick buy' has been removed as an option; the 'Print internally' method is now far quicker than it was, making 'Quick buy' no longer necessary.



The screenshot shows the SK CHASE Gift Vouchers checkout process. At the top, there is a navigation bar with the SK CHASE logo, a shopping cart icon, and three steps: 1. DELIVERY METHOD (active), 2. DELIVERY OPTIONS, and 3. PAYMENT. The main heading is "Delivery Method" with the subtext "How would you like your order to be sent out?". Three options are presented in a grid:

- Send by post**: Have your vouchers sent in a wallet. You can add a personal message on the next page.
- Send by email**: You can choose an email address to send each voucher to and add your own personal message. The emails will be sent immediately at no cost.
- Print internally**: Print these vouchers internally, and hand them directly to the customer.

Below the options is a button labeled "< BACK TO SHOPPING CART". The footer contains the copyright notice "@2013 SK CHASE, POWERED BY SK CHASE.", a "BACK TO TOP" link, the SK CHASE logo, a disclaimer: "@2011-2012 Hotel Chain, powered by SK Chase. In progress... SK Chase uses a trusted 3rd party supplier, SK Chase, to process and fulfil vouchers. SK Chase will appear on your credit card statement. Vouchers cancelled within seven days of purchase will be fully refunded, outwith seven days of purchase vouchers are non-refundable. [Hotel Login](#)", and the COMODO SECURED logo.



1. DELIVERY METHOD

2. DELIVERY OPTIONS

3. PAYMENT

Delivery Options

You have selected 'Send by post'

★ Compulsory fields

A Personal Message

SKIP

2 Course Dinner for Two - Demo Golf Resort and Spa

£85.00

ADD MESSAGE

CONFIRM DETAILS

B Delivery Address

C Postage & Packaging

D Purchase Summary

< BACK

PROCEED TO PAYMENT

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BACK T

2. Delivery options

Whichever delivery method is selected, the next step is to enter the personal message.

You can skip this, add individual messages to each voucher or duplicate the same message on all vouchers.

If 'Send by email' has been selected, you then simply need to complete the email address field to send the vouchers to.

If 'Send by post' has been selected, there are two others fields to complete: Delivery Address and Postage.

If you have more than one voucher in the order, you can choose here whether to combine them in one package or to have them sent individually.

If you have the user rights to change the price of an order, this will show at the bottom of this page in the box 'Revise Full Amount'.



1. DELIVERY METHOD

2. DELIVERY OPTIONS

3. PAYMENT

3. Payment


The main difference on the payment page is how you select online or offline payment.

For online payment, enter the card details as directed.

For offline, tick the appropriate box and if necessary, a comments box will appear for more information.

Payment method

PROCESS ONLINE PROCESS OFFLINE

 **Secure credit card payment**
This is a secure 128-bit SSL encrypted payment.

Payment method *

Card number*

Name *
Name as appears on card

Expiry date* Month Year

Security code* ?

Cardholder address
[Use different address](#)

Confirmation

Would you like to opt in to receive future offers from this hotel?

What is the reason for your purchase?

Please choose

Total price

£160.00

What happens now?

The next screen may be part of a credit card verification process

[< BACK](#)

[CONFIRM & PAY](#)

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[BACK TO TOP](#)



©2011-2012 Hotel Chain, powered by SK Chase. In progress...

SK Chase uses a trusted 3rd party supplier, SK Chase, to process and fulfil vouchers. SK Chase will appear on your credit card statement. Vouchers cancelled within seven days of purchase will be fully refunded, outwith seven days of purchase vouchers are non-refundable. [Hotel Login](#)





Just one more thing...

We've highlighted what we see as the main changes to your gift voucher website. There are a few more new features that we haven't mentioned such as 'Key Gifts' and social media sharing . Once you have seen these features in action on your own gift voucher website and you feel you'd like a bit more detail around them, please get in touch and we'll be happy to help.

We'd love to hear from you!

We hope we've made the transition from your old gift voucher site to your new one as easy as possible. If you have any questions or comments we'd love to hear from you; simply use our contact details below:

@ enquiries@skchase.com

☎ 0844 371 0071

