SK Chase Ltd.,
31 Palmerston Place,
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www.skchase.com

Together business

Product Manager

Overview

SK Chase is the specialist in luxury hotels' and resorts' gift voucher solutions in the UK, providing their gift voucher website, management system and fulfilment alongside a passionate service. We work with over 300 luxury hotels throughout the UK, including prestigious hotel brands such as Gleneagles and The Rocco Forte Collection.

We are currently looking for an enthusiastic, motivated and energetic Product Manager. He or she will own our product Roadmap and, working closely with our Technology Solution partner, ensure that our product continues to be at the leading edge of the industry.

We are looking for an individual who is warm, professional, confident, creative and a great communicator who can demonstrate the ability to straddle the different disciplines of technology, business and user experience.

The ideal candidate will have a background as a developer and be keen to further grow a career in the challenging and rewarding field of Product Management. They will be expected to lead changes to our product as well as future initiatives from concept to delivery. They will also be responsible for managing the ongoing maintenance of our technology solutions to ensure the highest level of service.

At SK Chase we pride ourselves on being a functional business and our Product Manager should be rigorous in creating and maintaining documentation. They should be disciplined in managing relationships with external partners and also meeting deadlines and budgets. We are looking for a candidate who will question the big picture and continuously strive to make improvements within SK Chase and for our customers.

The successful candidate will be working as part of an outstanding team and will be supported by a very experienced mentor. We are a small team that requires everyone to shoulder full responsibility for their role and we provide a very positive and supportive environment to facilitate this.

SK Chase has an open, honest and fair culture that genuinely encourages personal and professional growth. We believe this role to be a fulfilling, rewarding and fun opportunity for the right person.

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Position Summary

The Product Manager will be responsible for SK Chase's core software product and development including the following tasks:

Delivery of SK Chase existing technology strategy

Delivering new product/technology initiatives that create value within the business

End to end management of development cycles with our technology solution partner

Application performance management/user experience

Communicating with SK Chase team, clients and end users to understand priorities and manage expectations

Coordinating ongoing support and maintenance

Managing relationship with external partners

Overseeing application hosting infrastructure

Supporting business projects and focal points

Salary: £25,000-30,000 per annum according to experience

Term: 12 month contract initially

Location: Our office is in the west-end of Edinburgh and you will be expected to spend at least some of your time here. However, there is scope to work remotely for a significant portion of your time, whether that is in Scotland or further afield.

Hours: Monday to Friday 9am to 5pm with one hour lunch

Specialists in luxury hotels' gift voucher solutions