How to resend a receipt

13 Steps <u>View most recent version</u>

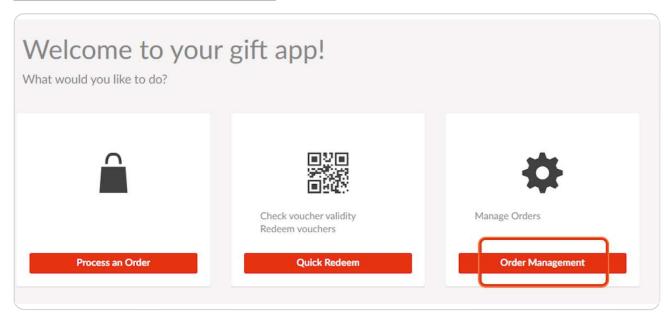
Created by Creation Date Last Updated

Beth Rivett March 22, 2023 May 25, 2023



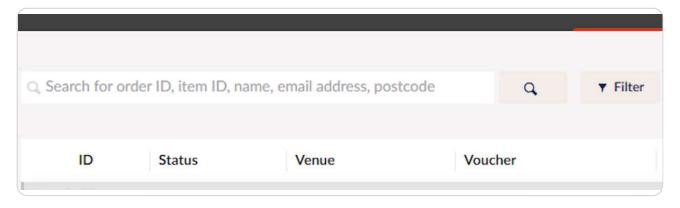


Click on ORDER MANAGEMENT

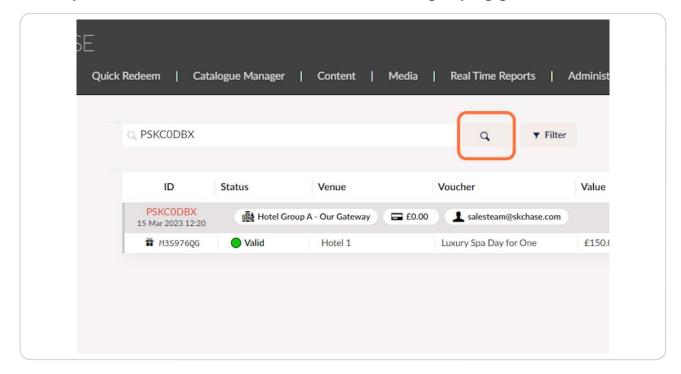


STEP 2

You can search for an order using the order ID, item ID, name, email address or postcode.

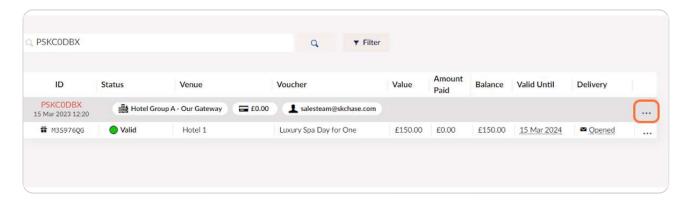


Enter your chosen information and click the magnifying glass

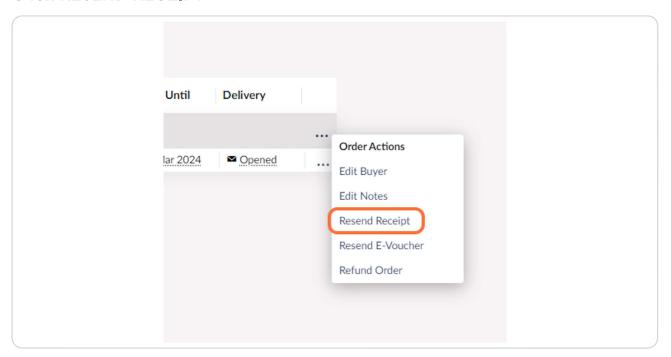


STEP 4

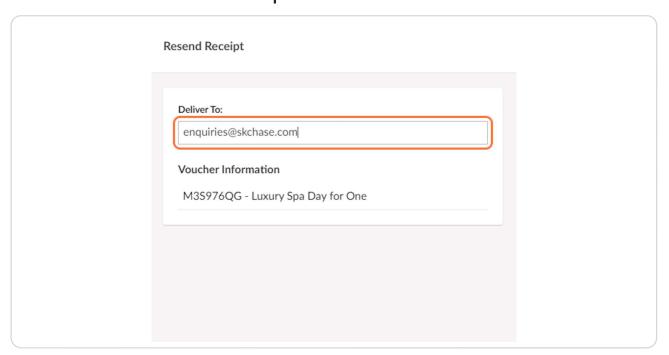
Click the three dots



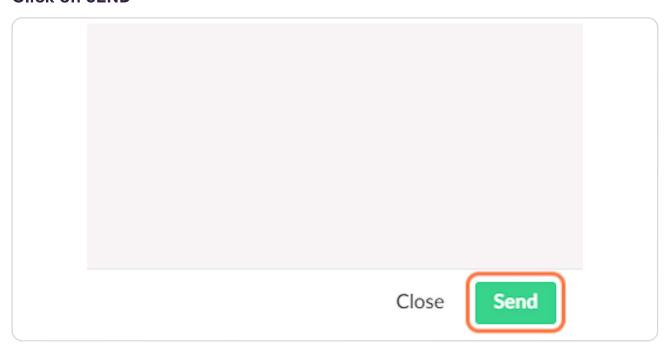
Click RESEND RECEIPT



STEP 6 Amend the email address if required

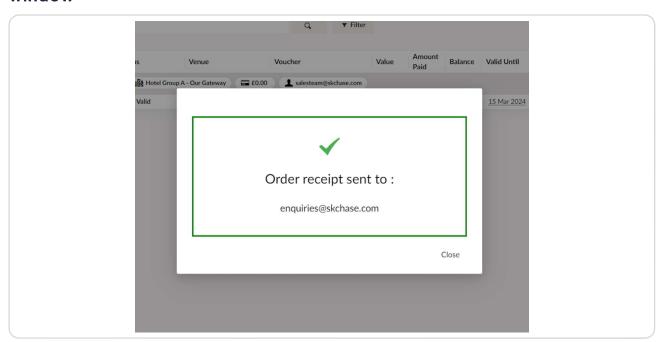


Click on SEND

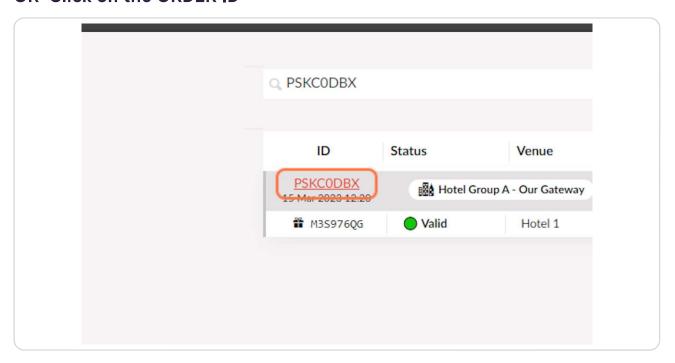


STEP 8

You will see confirmation that the receipt has been resent. You can close this window

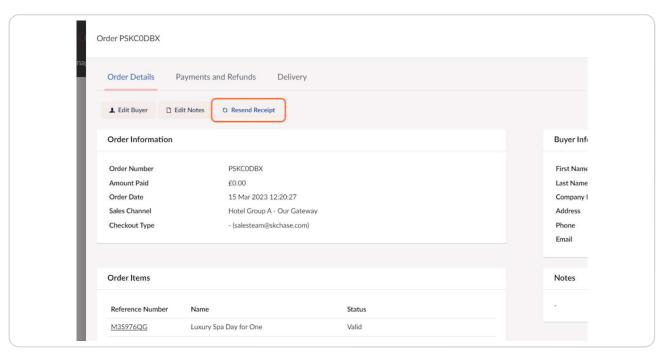


OR Click on the ORDER ID

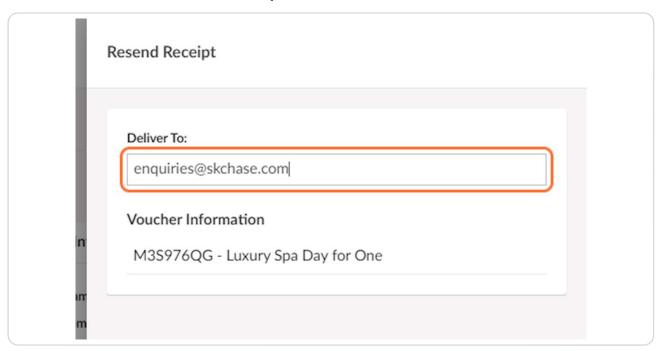


STEP 10

Click on RESEND RECEIPT

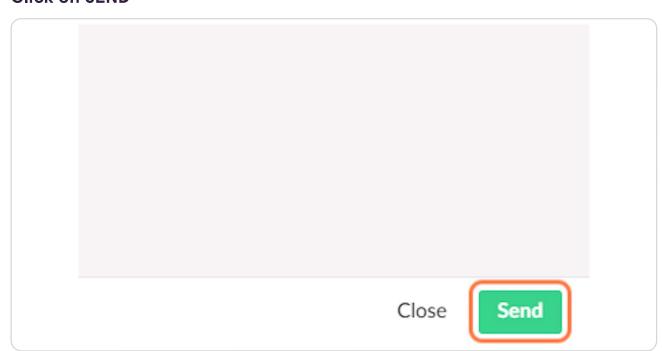


Amend the email address if required



STEP 12

Click on SEND



You will see confirmation that the receipt has been resent You can close this window

